



BSNL

Phone: Off. 23353245, 23316656, 23315677
Resi. 25706166, Fax : 011-23351877

E-mail : csingh465@gmail.com
Website: www.nftechq.co.in

NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

Regn. No. 4906, Dated 17/09/2001

MS-II, Q.No. 21 & 17, Atul Grover Road, New Delhi-110001

TF-58

Dated:-16-03-2021

To,

Director
(HR)
BSNL, New Delhi.

Subject:- Settlement of claims and service matters at BA level – reg.

Sir,

Of late BSNL Corporate office has issued orders to the effect that all administrative and HR issues will be processed at Business Areal level only and SSAs to handled operational work. Sequel to above orders the SSA Heads are not even forwarding the claims of employees on the plea that only operational work will be handed at their level. Instances are also there where staff are not available to attend and process the problems of employees for onward transmission.

We request you to look into the matter so that some procedure is evolved for the purpose and staff do not suffer.

With regards,

Yours sincerely,

(Chandeshwar Singh)
General Secretary