



NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-58

Dated:-20- 01-2020

To,

CMD
BSNL, New Delhi.

Subject:- Outsourcing of External Plant – Tender reg.

Sir,

We are extremely happy to note that the Corporate office is taking prompt action to outsource the External Plant to meet the shortage of line staff caused due to implementation VRS 2019. However, we feel that to make it more effective the following points be considered for better achievement.

The external plant and uptime of working landlines and Broadband connections depend on four major sections.

- (1) Input OFC Network.
- (2) Primary Cables and Pillars.
- (3) Distribution Cables.
- (4) Customer Landline side.

it is stated that more than 60% faults come under category 1 and 2. But the proposed outsourcing Tender (working lines with fault parameters based) take care only 3 and 4 covering less than 40% faults but at the same time huge amount will be spent. In addition to this we have to float two more separate tenders contracts for OFC maintenance incurring huge expenditures. This will result in multiple contractors and passing the responsibility on each other. The management at SSA/Circle levels have to sort out the conflicting issues and the very purpose of outsourcing will be defeated.

We may point out that most of the faults occur due to large scale digging undertaken by state Govts departments affecting all the Cables. Thus having three different agencies for attending Cables in the same stretch will not only result in repeated digging and attending by different agencies resulting undoubtedly avoidable delay in overall restoration. Further, the maintenance of FTTH lines is not included which were being looked after by the field staff. We hold the new that the following work may be included in the Tender to make it more effective.

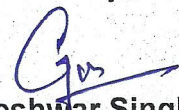
- (1) All OFC work.
- (2) Primary Cable maintenance.
- (3) Pillar faults.
- (4) FTH lines provided directly by the BSNL.

The full responsibility be entrusted to one vendor to ensure full customer service and he has to take all necessary steps for fault prevention and taking actions on OFC and copper cable to ensure more uptime of lines.

We request you to please consider the above salient points and aspects for inclusion to achieve the result.

With regards,

Yours faithfully,


(Chandeshwar Singh)
General Secretary

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