Corporate Office Revenue Mgmt-Consumer Mobility, 1st floor, Bharat Sanchar Bhawan Janpath, New Delhi-110001



No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 26/07/2024

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

Sub:- Re-verification of all GSM Service Connections and facilities provided on these service connections.

Details of outstanding against exempted categories as on 30.06.2024 were collected for all the circles from respective billing zones (attached herewith Annexure-A) and during reviewing of the same it has been observed that:-

The outstanding against Service Connections (copy attached), which is approx. Rs.3.39 crore is pending wherein Rs.3.35 crore is pending for more than three year old. This huge amount of outstanding against service connections is pending in almost all the Circles, especially in East Zone Circles.

Further it is also reiterated that-

- Re-verification of all the GSM Services Connections provided to officers/officials working/transferred/retired should invariably be done immediately and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired, the facility for service connection may be provided/continued as per existing guidelines only.
- Services provided on service connections may also be re-checked & re-verified and ensured that these are as per extent guidelines only. If any service is provided beyond the eligibility of the officer/official the same must be charged and its recovery must be ensured by the concerned unit.
- It may also be ensured that GSM Service connections may not be the part of exempted 3. category and outstanding against the GSM Service Connections beyond the prescribed limit must be recovered immediately from the concerned officer/official.

In this regard it is therefore reiterated that the recovery of outstanding amount against the service category connections should immediately be made and should not be appeared further and the exercise for re-verification of all the Service GSM Connections should be completed in a time bound manner. A line of confirmation in this regard may be furnished to this office via email through id dgmrmcm@gmail.com for compliance.

(S. K. Bhardwaj)

Copy to:-

All IFAs, BSNL Circles for necessary action.

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Deihi-110001 Corporate Identity Number (CIN): U74899DL2000GOI107739 Website : www.bsnl.co.in

| | <1 YE'AR | | | >1 YEAR < 3 YEARS | | ice Connection as or | | TOTAL | |
|--------------------------|-----------------|----------|-------------------|-------------------|--|----------------------|------------------|---------------------|--|
| Circle | Count | Amount | Count | Amount | | Amount. | Count | Amount | |
| CG . | Count | 85,021 | | 19,28 | | 577,4 | | 681,80 | |
| GJ | | 39,279 | | 46,59 | | 122,0 | | | |
| MH | | 194,397 | | 232,43 | | 629,70 | | | |
| MP | | 38,363 | | 55,70 | | 523,63 | | | |
| Grand Total | | 0 357,05 | | 0 354,02 | | 0 1,852,8 | | | |
| | (1 YEAR | | >1 YEAR < 3 YEARS | | | >3 YEARS | | TOTAL | |
| Circle | Count | Amount | Count | Amount | Count | Amount | Count | Amount | |
| Andaman | Count | 23 | | 2,862 | | 493,79 | | 496,678 | |
| Bihar | | 16 | | 222,563 | | 11,051,83 | | 11,274,411 | |
| Orissa | | 63 | <u> </u> | 6,446 | | 150,91 | | 157,425 | |
| West Bengal | | . 9 | - | 40,894 | ····· | 17,065,03 | | 17,105,942 | |
| harkhand | : 34,34 | 3 | _ | 11,686 | | 1,436,30 | | 1,447,997 | |
| (olkata | | 192 | | 11,686 | HAME TO SERVICE AND SERVICE AN | 74,18 | | 74,543 | |
| | | | | | | 494,89 | | 538,695 | |
| Assam | | 155 | | 43,648 | | 2,753,75 | | 2,760,903 | |
| North East I | | 6,886 | * | | | 2,733,73. | 27 | 1 | |
| North East II | | 0. | | 220 522 | | 33,520,714 | | 33,856,595 | |
| Grand Total | | 7,347 | • | 328,533 | | 33,320,71 | 3,343 | 1 | |
| | <1 YEAR | | >1 YEAR < 3 YEARS | | , × | > 3 YEARS | | TOTAL | |
| ircle | Count | Amount | Count | Amount | Count | Amount | Count | Amount | |
| laryana | | 14,083 | | 22,144 | | 5,114 | 129 | 41,342 | |
| limachal Pradesh | | 4,599 | | 1 3,785 | | 3,588 | 115 | 11,972 | |
| ammuand Kashmir | | 7,502 | | 3,941 | | 666,209 | 300 | 677,651 | |
| unjab | | 5,698 | | 4,971 | | • | 108 | 10,668 | |
| ajasthan | | 34,181 | | 11,140 | | 21,030 | 339 | 66,351 | |
| IPEast | | 14,201 | | 8,012 | ř. | 1,014,877 | 706 | 1,037,089 | |
| IPWest | 8 8 N N N N N N | 9,262 | | 8,084 | | 1,444,342 | 543 | 1,461,687 | |
| Ittaranchal | | . 2,794 | | 1,085 | | 91,101 | 110 | 94,980 | |
| rand Total | - | 92,318 | • | 63,162 | * *** | 3,246,261 | 2,350 | 3,401,741 | |
| | | veas | - 4 VEAD S | 2 VEADOL | | NEADC | · | 9 . | |
| | | YEAR / | >1 YEAR < | | Count | 3 YEARS | | TAL | |
| rcle | Count | Amount (| Count | 19,017 | Count, | Amount 24,815 | Count A 2,646 | mount | |
| ndhrapradesh arnataka | | 13,130 | | 31,921 | | 410,083 | 3,919 | , 81,756 455 125 | |
| erala | | 1,239 | | 2,178 | | 2,269 | 295 | 455,135 5,686 | |
| eraia nenna i | | 1,267 | | 51,019 | | 271,846 | 642 | 324,132 | |
| milnadu | | 470 | #:- | | * . | 13 | 3 | 483 | |
| and Total | | 54,030 | | 104,135 | = 1, _ | 709,026 | 7,505 | 867,192 | |
| and IUldi | | J-7,030 | | TOT, LOU | | 103,020 | , 1,303 | 007.132 | |